



sedgwick

Atlas Program - Sedgwick Claims Management Services, Inc

SEDGWICK FACTS

- Largest claims administrator in the industry with the broadest service offering
- 190 locations and 11,000 employees in all 50 states and Canada
- 1600 colleagues and 16 service locations in CA (Atlas program handled in a dedicated Atlas San Diego office – caseloads of 125)
- 250,000 + CA WC claims under management

WHAT SETS THE ATLAS & SEDGWICK PROGRAM APART:

- **Toll Free 24 Hour Claims Reporting** (multi-lingual)
- **Atlas Controlled Managed Care Network** - including a dedicated telephonic nurse case management program on-site in the dedicated Atlas San Diego office
- **Exceptional MPN Results** - Clients participating in the quality focused network consistently realize a 20% reduction in total cost of risk.
- **5 Star Provider Benchmarking** – Designed to direct employees to providers who achieve the most successful claims outcomes.
- **Superior Communication**
- **Industry Leading Proprietary Technology** - Drives unprecedented efficiency in the claims administration process.
- **High Customer Retention** - Ten year average rollover/retention rate of 97.5%
- **Superior Performance:**
 - Consistently outperformed industry benchmarks for total loss costs (*industry source: NCCI*)
 - More than 98% of our claims are processed error-free giving us the highest rate in the industry.

AWARDS AND INDUSTRY RECOGNITION:

- **Business Insurance Choice Awards** – Best Overall TPA (2012)
- **Risk and Insurance** – Risk Innovator award (2008 – 2011)
- **Designation of Excellence** – Nominated by colleagues – (2005 – 2012)

www.atlas.us.com/claims

